

## Module 3

Duration: 3 days

### Prerequisites

“Getting Started with Kanban” (Foundation I class) or completion of ESP Module 1: Enterprise Services KMPs (Kanban Management Professionals) will find that some of this class overlaps with content in day 2 of the “Practicing the Kanban Method” Foundation II class.

## APPLICABILITY

The Enterprise Services Planning classes are ideally suited to a single corporate for private delivery on premises. Typical scope should be a medium-sized entity or a product or business unit of a larger entity. The class is most suitable for the private sector but is adaptable to public sector environments.

## FIND A CLASS

Enterprise Services Planning classes are currently offered exclusively through David J Anderson & Associates, Inc. and certified by Lean Kanban University (LKU).

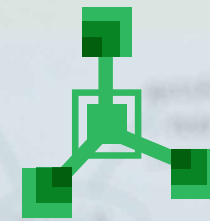
For open registration classes, please consult our training listings at <http://djaa.com/training>.

To request a class in your area, or to request a private class, please email [sales@djaa.com](mailto:sales@djaa.com).



**LeanKanban**  
UNIVERSITY

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**Enterprise  
Services  
Planning**



Module 3  
Portfolio  
Management

3

# CURRICULUM

## Day 1: Module 3.1 - Fitness for Purpose & Cost of Delay

Defining fitness for purpose

Fitness criteria metrics

Classes of service

Cost of Delay

Market case study

## Day 2: Module 3.2 - Scheduling, Sequencing & Strategic Alignment

Scheduling optimal start time

Sequencing work based on risk category

Risk profiling on project and portfolio level

Multi-dimensional risk profiling

Aligning strategy with capability

## Day 3: Module 3.3 - Options, Dependencies & Portfolio Kanban

Understanding Real Options

Visualizing dependencies between services

Portfolio Kanban Boards

Scaling Kanban across the organization

Conducting feedback loops

Standup meetings, Service Delivery and Operations Review

*Learn how to select work for a portfolio, align a portfolio of work with company strategy, ensure that strategy is aligned with capability, schedule and sequence work within the portfolio, and hedge risk across the portfolio. See how Kanban can create a network of services that adjust dynamically to respond to market demands.*



## LEARNING OBJECTIVES

**Understand what creates "fit for purpose" service delivery** based on customer needs and expectations

**Learn how to determine earliest start, latest start and optimal start dates for requested work**

**Understand use of classes of services** to enable delivery within expectations

**Learn how to sequence and schedule work** using cost of delay, lead time analysis, option analysis, market risk profile, and risk visualization

**Understand how to hedge portfolio risk** using capacity allocation

**Learn the 12 point pragmatic approach to risk assessment**

**Learn how to run a regular Strategy Review** and other important feedback mechanism meetings

**Learn how to implement Kanban at scale**

**Understand advanced visualization for dependencies, programs & portfolios**

## WHO SHOULD ATTEND?

*"I am a portfolio manager who needs to make decisions about risk and capacity allocation, decide when to start projects and initiatives and manage our portfolio of concurrent projects, initiatives and activities."*

*"I am a process coach and I want to know how to scale Kanban throughout our business."*

*"I am a project manager and I want to understand how to do retrospectives with Kanban."*

*"I am a program manager and I want to understand how to manage dependencies when we are using Kanban in our delivery organization."*